

From: Takezo Oba/=HINPO/TMC0. Sent:8/10/2007 4:48 AM.  
To: [ - ] Kirk Forsht/=TMS/Toyota@toyota.  
Cc: [ - ] Jyunji Ogata/=HINPO/TMC0@TMC0;Michiteru Kato/=HINPO/TMC0@TMC0;Shinichiro Ogata/=HINPO/TMC0@TMC0;George Morino/=TMS/Toyota@TOYOTA@TMCE.  
Bcc: [ - ] .  
Subject: Updated V20 ES 350 Q&A Request

Kirk-san

Thank you very much for your support with ES 350 Q&A.

As for Q7, NHTSA received 2 more allegations of crash and injury after NHTSA opened PE investigation. Now NHTSA has 5 allegations of crash and injury. We did not know whether one consumer complaint and one legal claim which we submitted as allegations of crash and injury are not same as 2 more allegations of crash and injury. So I deleted "In addition to ... occurred."

Thank you very much for your support and cooperation.

Best regards,

T.Oba  
CQE, TMC

----- 転送者: Takezo Oba/HINPO/TMC0 転送日: 2007/08/10 19:07 -----

宛先: Takezo Oba/HINPO/TMC0@TMC0

cc:

件名: Updated V20 ES 350 Q&A Request

----- 転送者: Shinichiro Ogata/HINPO/TMC0 転送日: 2007/08/10 11:02 -----

宛先: jiyunji\_ogata@mail.toyota.co.jp

cc: Michiteru\_Kato%TMC0%TMCE@notes.toyota.com, George\_Morino@Toyota.com,  
shinichiro\_ogata@mail.toyota.co.jp, Seiko\_Takeuchi%TMC0@notes.toyota.com

件名: Updated V20 ES 350 Q&A Request

Hi Ogata-san,

Thank you for your support with NHTSA investigations in the United States. Per Chris Tinto's email today with a draft of the Opening Resume regarding NHTSA upgrading the ES 350 investigation to an EA, TMS has revised the Q&A once again. Please review and approve the attached Q&A before the close of business in Japan today. I tracked the changes so you can easily see the edits.

Thanks you very much for your strong support with this NHTSA investigation.

Kirk

Kirk Forsht  
Toyota Motor Sales U.S.A., Inc  
19001 South Western Ave, S207  
P.O. Box 2731  
Torrance CA 90509-2731  
Quality Compliance Department  
Product Quality & Service Support  
Office (310) 468-7353  
Fax (310) 381-6257  
Mobile (310) 480-6895

NOTICE: This email message and all attachments transmitted with it are intended solely for the use of the addressee and may contain legally privileged and confidential information. If the reader of this message is not the intended recipient, or an employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution, copying, or other use of this message or its attachments is strictly prohibited.

If you have received this message in error, please notify the sender immediately by email reply and please delete this message from your computer. Thank you.

----- Forwarded by Kirk Forsht/TMS/Toyota on 08/09/2007 06:28 PM -----  
Kirk Forsht/TMS/Toyota  
08/08/2007 08:28 PM

To jiyunji\_ogata@mail.toyota.co.jp  
cc Michiteru Kato/HINPO/TMC0@TMC0@TMCE@TOYOTA, George Morino/TMS/Toyota@Toyota,  
shinichiro\_ogata@mail.toyota.co.jp, Seiko Takeuchi/HINPO/TMC0@TMC0  
Subject Updated ES 350 Q&A Request

Hi Ogata-san,

Thank you for your support with NHTSA investigations in the United States. Per Chris Tinto's email today regarding NHTSA upgrading the ES 350 investigation to an EA, TMS has revised the Q&A. Please review and approve the attached Q&A before the close of business in Japan today.

Additionally, please provide an update for Q8 regarding the number of 2007 ES 350 vehicles manufactured for sale in the United States.

Thanks you very much for your strong support with this NHTSA investigation.

Kirk

Q8: How many ES 350 vehicles has Lexus sold that are being investigated?

A8: There were approximately XX,XXX 98,500 model year 2007 ES 350 vehicles manufactured for sale in the United States.

[attachment "ES 350 All Weather Floor Mat Q&A v17 Upgrade to EA.doc" deleted by Kirk Forsht/TMS/Toyota]

Kirk Forsht  
Toyota Motor Sales U.S.A., Inc  
19001 South Western Ave, S207

P.O. Box 2731  
Torrance CA 90509-2731  
Quality Compliance Department  
Product Quality & Service Support  
Office (310) 468-7353  
Fax (310) 381-6257  
Mobile (310) 480-6895

NOTICE: This email message and all attachments transmitted with it are intended solely for the use of the addressee and may contain legally privileged and confidential information. If the reader of this message is not the intended recipient, or an employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution, copying, or other use of this message or its attachments is strictly prohibited.

If you have received this message in error, please notify the sender immediately by email reply and please delete this message from your computer. Thank you.